Jason Raff, Manager of Global Language Resources

Provides language access services generally to the six agencies of PC(USA) and Presbyterian Women, including translation of essential documents into Spanish and Korean (see 2012 GA Referral Item 16-07).

Key tasks for the department:

1. Provide translation and interpretation services to client partners.
2. Implement translation productivity software and a quality assurance program.
3. Align legacy translations.
4. Use an intentional and commonly understood process for receiving, fulfilling, and delivering translation and interpretation orders from client partners.